

TORONTO RAILWAY MUSEUM



POLICIES

Proof of Vaccination Policy

Mar 16, 2022

Effective March 16, 2022: All visitors to the Toronto Railway Museum aged 12 and older must be fully vaccinated. Proof of COVID-19 vaccination must be provided to enter the Museum. See below for more information.

The safety and well-being of our visitors, volunteers, and museum staff are our highest priority. Therefore, while we are looking forward to welcoming you to the museum, additional health and safety precautions are in place. We ask that visitors stay home if they have any symptoms of COVID-19 or are feeling unwell. Before visiting, please use Ontario Health's self-assessment tool [available here](#). Above all, we thank our visitors in advance for complying with these new modifications.

Acceptable proof of vaccination is your Ontario Enhanced Vaccine Certificate along with official government-issued identification (showing name and date of birth), such as a Driver's License, Health Card, or Passport. Photo ID is not required.

TRM will accept proof of any combination of vaccines currently approved by the Province of Ontario.

In order to be considered fully vaccinated, you must have received your second dose at least 14 days before your TRM visit.

For visitors who received their vaccinations in Ontario, documents can be accessed at covid19.ontariohealth.ca with an OHIP number.

If you are visiting TRM from outside of Ontario or Canada, you will also be required to show your proof of vaccination, along with supporting identification that includes your name and date of birth.

Children 11 and under are not required to be vaccinated and do not need to show negative test results at this time.

FAQ

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Why is TRM requiring proof of vaccination?

By ensuring that all eligible visitors are fully vaccinated we can help protect the health and safety of visitors, employees, volunteers, and our communities.

Where will I have to show my proof of vaccination?

You will be asked to present your proof of vaccination when presenting or purchasing tickets. Please have your vaccine certificate and ID ready when you arrive.

Does that mean if I cannot show proof that I am fully vaccinated, I cannot enter the Museum?

Yes. All eligible visitors must provide proof of vaccination to visit.

What if I don't have a smartphone?

You do not need a smartphone to present your proof of vaccination status. A paper copy of your vaccination record from the provincial portal as well as ID will be sufficient.

What if I was vaccinated outside of Ontario or Canada?

Visitors from outside the province or the country will be required to show that they have received both COVID-19 vaccination doses and are fully vaccinated along with identification. Proof of vaccination from outside of Ontario will be accepted if the person's name and date of birth on their identification matches the information on the vaccination receipt.

Will the Museum keep my personal health information?

No. TRM is not keeping any personal health information. When you present your vaccination documentation, your health information will not be recorded. This is part of the Museum's commitment to protecting your privacy.

I have a medical exemption for the COVID-19 vaccine. Am I allowed to visit?

The province's vaccination guidelines allow for exemptions for people with documented medical exemptions. Affected visitors must contact their doctor so the medical exemption may be added to their Ontario Enhanced Vaccine Certificate. Accommodation requests

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based on other protected grounds outlined in the Ontario Human Rights Code will also be reviewed and assessed in accordance with the law.

Can I present a recent negative COVID-19 test result to enter?

No. We require proof that individuals are fully vaccinated.

I have previously had COVID-19, so I have antibodies. I should be allowed to visit.

The Ministry of Health has said a previous infection is not a substitute for being fully vaccinated.

Do I still have to wear a mask and physically distance?

Yes, the Museum still requires all visitors over the age of 2 (who are able) to wear a mask while visiting the museum.

Does the vaccination policy apply to employees?

Yes, as part of our efforts to keep the Museum community safe, our staff and volunteers are required to comply with the Museum's vaccination policy subject to accommodation for documented medical or religious exceptions.

I have already bought timed tickets for a visit for later, but I am unvaccinated. Will you give me a refund?

Yes. We will offer refunds to individuals who do not meet entry requirements under the vaccine certificate program. Please email manager@trha.ca to request a refund.

I'm an Annual Passholder or Friend of TRM, I am not vaccinated and do not intend to get vaccinated. Can I get a refund?

Please email manager@trha.ca to discuss your options.